

AGENDA

ALEXANDRIA QUALITY OF LIFE COMMITTEE

FRIDAY, NOVEMBER 17, 2017

9:00 A.M.

COUNCIL WORKROOM

1. Introductory Remarks – Mayor Allison Silberberg
2. Crime Issues and Trends, Terrorism Response, Drug and Nuisance Enforcement – Police Chief Michael L. Brown
3. Update on First Street/North Columbus Street/Andrew Adkins/Inner City Issues, Parker Gray Roundtable Meetings, and Lenox Place - Rose Boyd, ARHA, Deputy Police Chief Shahram Fard, and ARHA Executive Director Roy Priest
4. Update on the City's Coordinated Effort to Address Gang Issues in Alexandria – Captain Gregg Ladislaw and Court Services Unit Percy White
5. Report from the Sheriff – Deputy Sheriff Tim Gleeson
6. Report from the Commonwealth's Attorney – David Lord, Senior Assistant Commonwealth's Attorney
7. Alexandria Reentry Council Update – Lisa Stapleton, Chief Probation and Parole Officer
8. Update from Alexandria Health Department – Dr. Stephen Haering, Director, Alexandria Health Department
9. Report on Nuisance and Property Maintenance Issues and Trends in Target Areas – Philip Pugh, Property Maintenance Division Chief, Department of Code Administration
10. ***Call.Click.Connect.*** Report - Status for T&ES Requests – Jeffrey DuVal, Deputy Director/Operations, Department of Transportation & Environmental Services
11. Update from the Department of Community and Human Services: Domestic Violence – Debbie Evans
12. Update from Alexandria City Public Schools – Dr. Julie Crawford, Chief of Student Services, Alternative Programs & Equity, ACPS
13. Update from the Court Services Unit – Mike Mackey
14. Other

The next meeting is scheduled for Friday, January 19, 2018. The Alexandria Quality of Life Committee meets every two months in the workroom, except during the summer.

Quality of Life Meeting

Department of Code Administration Maintenance Code Division November 17, 2017

Focus Areas Inspection Activity September 1, 2017 – November 3, 2017

Arlandria

Reporting Period	2016	2017	Change
Violations Cited	13	4	-9
Inoperable Vehicles	2	0	-2
Trash	16	9	-7
Grass	2	2	0
Unfit Housing	4	2	-2
Rodents	4	12	+8
Hoarding	0	0	0
Property Maintenance	20	8	-12
Stop Work Orders	8	3	-5

Hume Springs

Reporting Period	2016	2017	Change
Violations Cited	13	10	-3
Inoperable Vehicles	0	2	+2
Trash	11	14	+3
Grass	8	24	+16
Unfit Housing	0	4	+4
Rodents	2	1	-1
Hoarding	0	2	+2
Property Maintenance	11	16	+5
Stop Work Orders	0	0	0

Lynhaven

Reporting Period	2016	2017	Change
Violations Cited	2	22	+20
Inoperable Vehicles	3	5	+2
Trash	0	8	+8
Grass	6	12	+6
Unfit Housing	0	2	+2
Rodents	4	1	-3
Hoarding	1	1	0
Property Maintenance	6	18	+12
Stop Work Orders	0	0	0

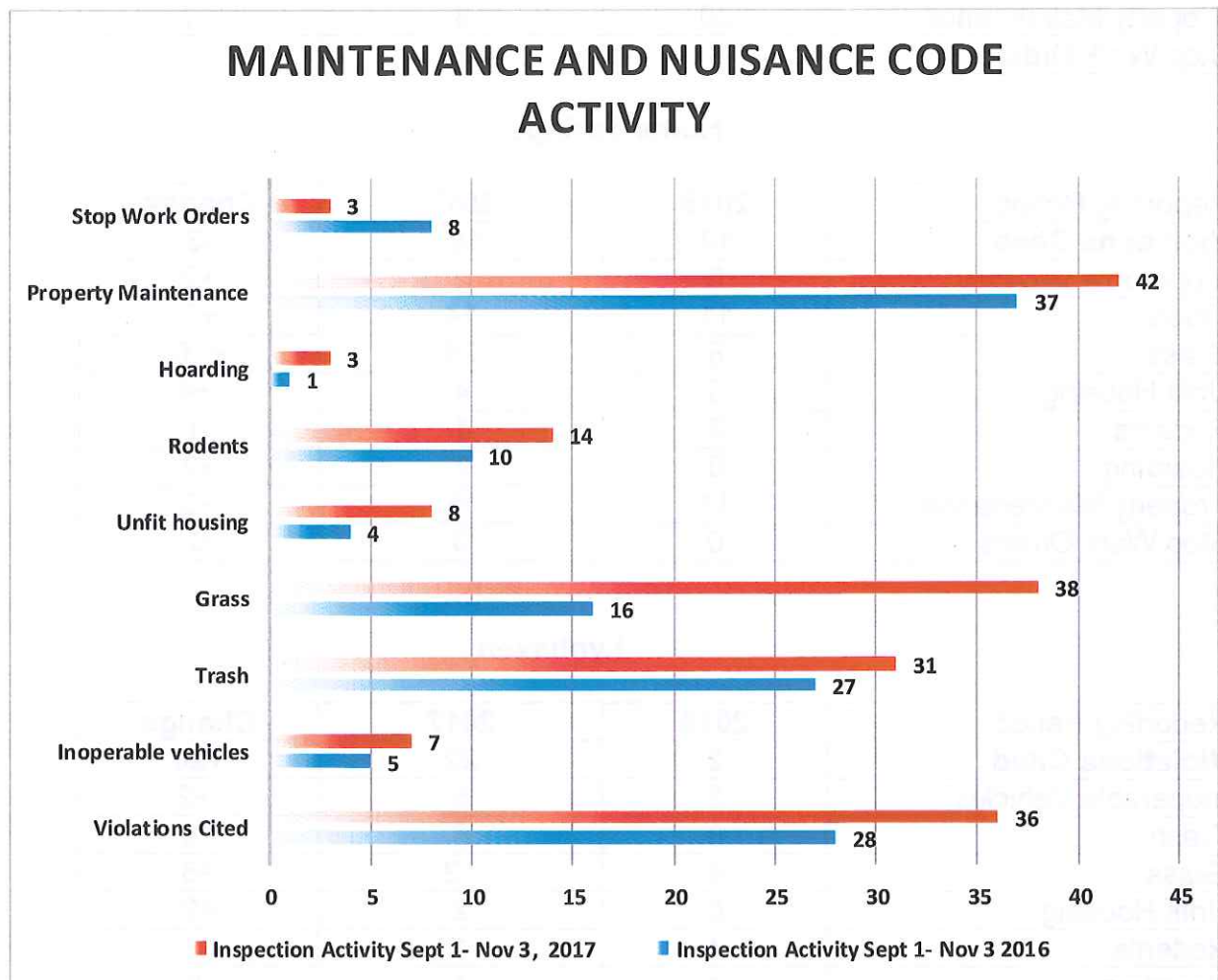
“One Team, One City – Our City”

Quality of Life Meeting

Department of Code Administration Maintenance Code Division November 17, 2017

Trending: Bulk dumping in Edison alley is down, inoperable vehicles in Lynhaven up, violations in focus areas up, unpermitted work and stop work orders are down.

- Increase in violation notices issued in Lynhaven.
- Presidential Greens, drop off bulk trash dumping. Surveillance now in place.
- Twice weekly surveys of Mount Vernon Avenue continue.
- Staff attended the Lynhaven Civic meeting on 10/2 and 11/6/17. Next 12/4/17
- Landover path, regular surveys for trash and rodent activity.
- Arlandria Walkthrough is planned for December.





City of Alexandria, Virginia
Sheriff's Office



MEMORANDUM

DATE: NOVEMBER 17, 2017

TO: DANA LAWHORNE, SHERIFF, CITY OF ALEXANDRIA

FROM: MARYBETH PLASKUS, LIEUTENANT, FACILITY SERVICES

SUBJECT: QUALITY OF LIFE STATISTICS FOR SEPTEMBER & OCTOBER 2017

During the months of September and October the Inmate Work Detail Program performed community service projects. The crews also provided assistance to other city agencies and responded to specific requests. Those projects are included in this report as well. Normally, there are two work detail crews with up to four or five participants per crew. That number can fluctuate throughout the months due to limited qualified participants. During this reporting period, there was an average of 3 inmates participating on the program.

LITTER PATROL:

- City Areas: 10 bags from Mt. Vernon Ave.
4 bags from Breckinridge Cemetery

Other completed Special Projects and Requests:

- Cleaning ACJS bathrooms and office areas.
- Stocking paper goods for ACJS staff.
- Cleaning detention center facility entrance windows.
- Cleaning up flower beds on Mt. Vernon Avenue for Art on the Avenue event.
- Placing 80 barricades for Art on the Avenue.
- Placing 71 barricades out for Halloween Parade.
- Placing 31 barricades on Lee Street for Halloween event.

HOURS AND SAVINGS

During September and October the number of hours completed by the Inmate Work Detail (excluding Recreation) totaled 68 hours. The total funds saved in City wages for this time period was \$2,040.00 based on the hourly rate of \$30.00. The number of hours completed by the Inmate Work Detail for Recreation was 26 hours, representing a savings of \$780.00.

Section	QOL September-October 2017
GANG INTELLIGENCE	
Screenings of Jail Intakes	821
Gang Members Identified	19
Affiliation of Gang Members Identified currently housed in the ADC. (32) Total	Bloods-4 / MS-13-16 / Gangster Disciples-3 / Park Terrace-1 / Dragon Family-1 / 900 Block MOB-1 / Los Zetas-1 / Culmore City-1 / Maple Avenue Crew-1 / Sinaloa Cartel-1 / Los Cachiros-1 / Sur-13-1
WARRANTS	
Warrants Served	106
Arrests	84
LEGAL PROCESS SERVICE	
Civil Papers Served	2,308
PROTECTIVE ORDERS	
Protective Orders Served	126
AVERAGE DAILY POPULATION	357
Local & State Prisoners	231
Federal Prisoners	126
MODIFIED WORK RELEASE	
Community Service Hours in the City	512
Cost Savings to the City	-3475
Year to Date Service Hours	1176
Year to Date Cost Savings	-1760

Alexandria Health Department



Quality of Life Meeting November 17, 2017

September – October 2017

Communicable Disease

To abate public health threats/ prevent further spread of disease:

- Disease Investigations (non-STI, non-TB): 68
- Infectious Disease Emergency Responses (24/7): 12

Environmental Health

Pools

- 1,008 inspections during 2017 pool season

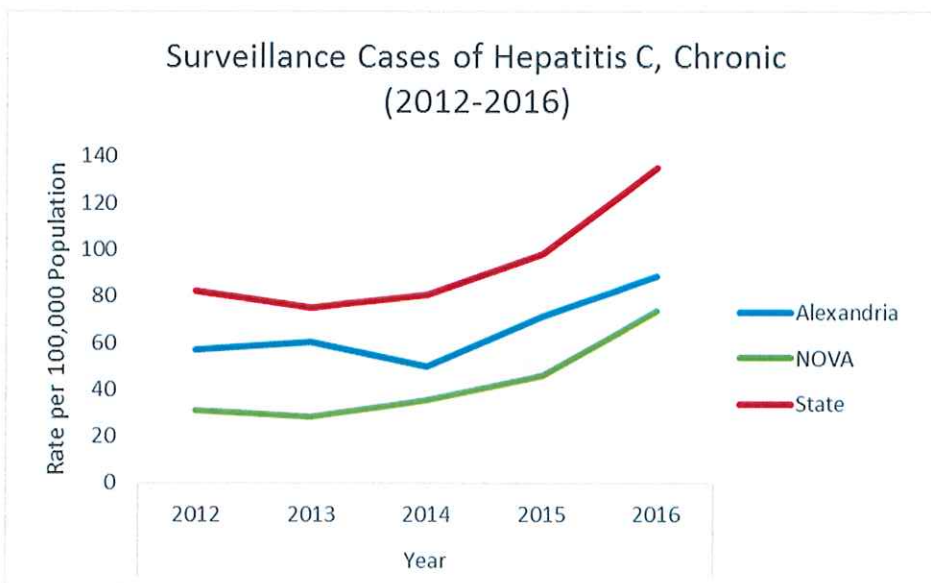
Vector-Borne Illness Prevention

- Rabies Investigations: 49
(monthly average for 2017 to date is 20.8;
both Sept and Oct were above that average)
- Mosquito season ended in October

To Assure Food Safety

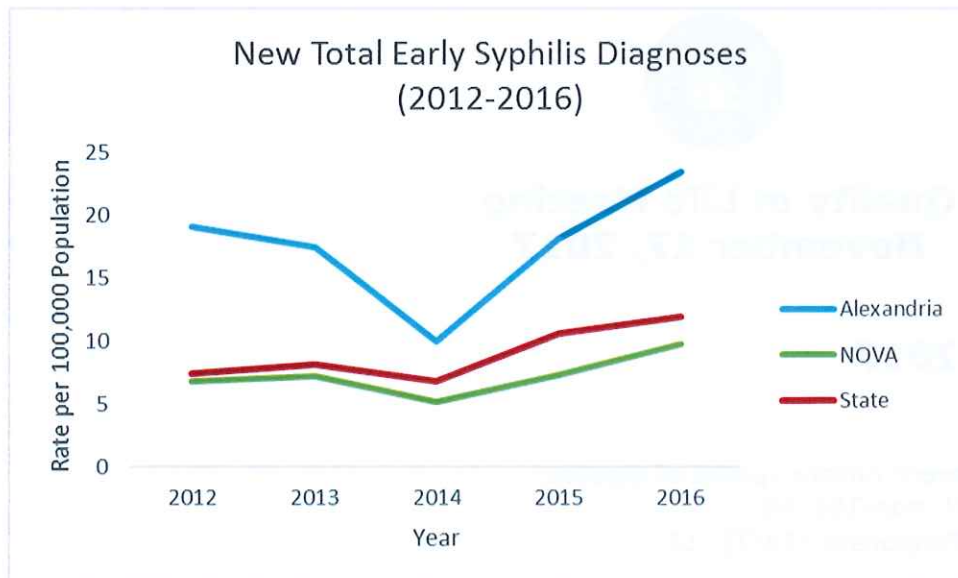
Restaurant Inspections	437
Complaint-related Inspections (Food establishments)	18

Hot Topic: Hepatitis C (Chronic)



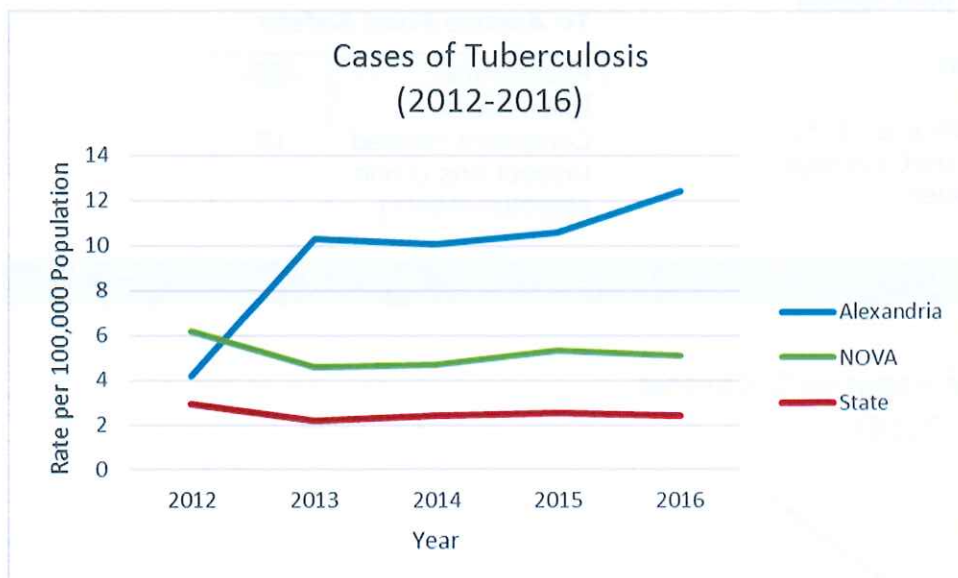
Virginia Department of Health: Communicable Diseases - State, Region, District, County, 2012-2016. Retrieved 11-15-2017 from: <http://www.vdh.virginia.gov/data/communicable-diseases/>

Hot Topic: Syphilis



Virginia Department of Health: Virginia STD Surveillance Report, Early Syphilis Annual Report 2016. Retrieved from: <http://www.vdh.virginia.gov/content/uploads/sites/10/2016/05/Virginia-2016-Early-Syphilis-Annual-Report.pdf>

Hot Topic: Tuberculosis



Virginia Department of Health: Communicable Diseases - State, Region, District, County, 2012-2016. Retrieved 11-15-2017 from: <http://www.vdh.virginia.gov/data/communicable-diseases/>

Emerging Infections and Issues of Public Health Concern

- *Hepatitis A—San Diego, CA*
- *Marburg virus—Uganda*
- *Plague—Madagascar*
- *Monkeypox—Nigeria*
- *Chikungunya—Brazil*
- *Yellow Fever—Brazil*
- *MERS—Arabian Peninsula*
- *Disaster Related Illnesses*
- *Opioids*

➤ **Monthly Healthcare Provider Update on Issues of Public Health Concern**

Transportation Environmental Service
Operations Activity Report

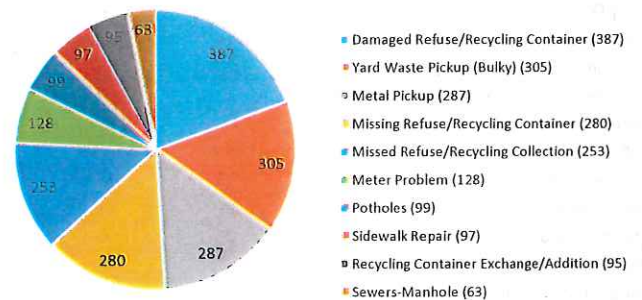
Quarterly Executive Dashboard (FY18 Q1 July, August, September)
(Service Requests)

Public Works Services (PWS)			
Key Performance Indicator	July	August	September
Potholes	34	39	26
Sidewalk Repairs	22	35	40
Street Repair	26	17	10
Bus Shelter Cleaning/Repair	7	0	0
Sewer Backup	13	10	8
Manholes	27	22	14
Hydrants Damaged/Leaking/Not Working	5	3	2
Illegal Dumping	7	4	3
Cleaning Complaint	22	19	8
Cleaning & Sweeping	2	7	11
Street Can Complaints	11	4	2

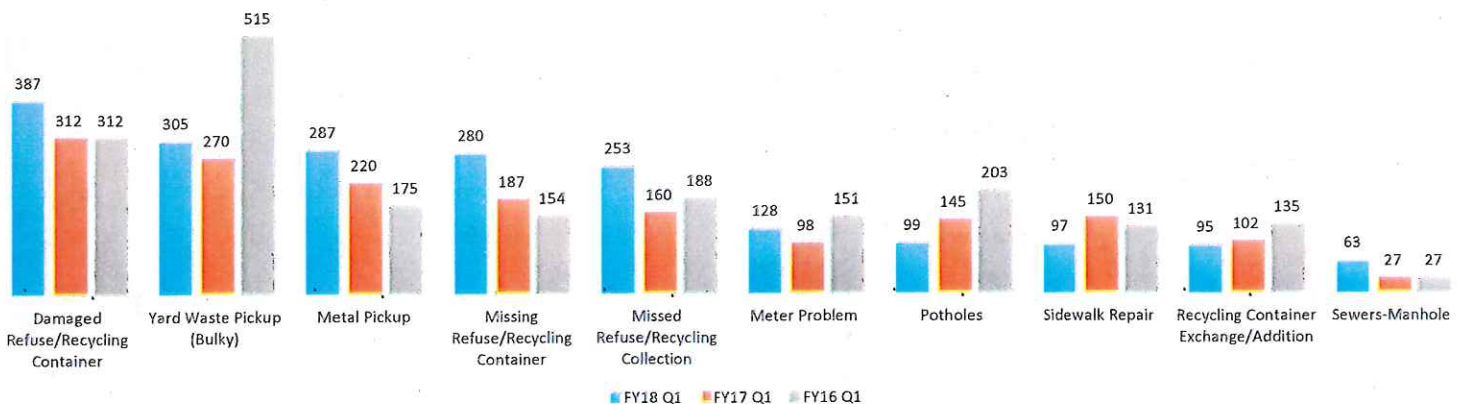
Traffic Operation Division (TOD)			
Key Performance Indicator	July	August	September
Parking Meter Problem	36	55	37
Missing/Damaged/Faded Traffic Signs	23	18	16
Button Malfunction	5	15	5
Traffic Sign Removal	6	0	2
Illuminated Street Sign	0	5	1
Signal Malfunction	5	6	7
Bulb Out	12	8	5
Flashing Traffic Signals	1	1	7
Pavement Markings (Faded)	4	2	3
Pavement Markings (New)	6	5	2
School Zone Flashers	1	1	7

Resource Recovery (RR)			
Key Performance Indicator	July	August	September
Damage Refuse Container	120	127	65
Yard Waste Pickup (Bulky)	109	105	91
Metal Pickup	105	98	84
Recycling Container Exchange/Addition	34	34	27
Missing Refuse Container	76	82	62
Missed Collection Refuse Container	74	63	46
New Resident Refuse Container	41	55	45
Missing Recycling Container	28	19	13
New Resident Recycling Container	24	33	34
Missed Collection (Yard Waste Pickup)	44	53	39
Missed Collection Recycling Container	22	34	14

Operations Top 10 Service Requests (FY18 Q1)



*FY18 Q1 Operations Top Service Requests Prior Years Comparison



*The total number of all T&ES Service Requests in FY18 Q1 was 3,843, compared to 3,226 in FY17 Q1. This represents approximately a 19% increase in Service Requests from last year. At 3,708, the total number of Service Request in FY16 Q1 was only slightly lower than FY18 Q1.

Transportation Environmental Service
Operations Activity Report

(Work Orders)

Public Works Services (PWS)			
Key Performance Indicator	July	August	September
% of Potholes Complete in 72 Hrs	43.1%	62.8%	52.1%
Brick Sidewalk (LF)	1452	504	174
Concrete Sidewalk (SF)	32	108	0
Alternative Sidewalk (PSS)	7598	11189	0
Fire Hydrants PM	79	83	42
Fire Hydrants CM	1	0	2
CCTV PM (Storm/Sanitary) LF	306	3856	3445
Street Sweeping Miles	328	581	240
Leaf Collection Debris (CY)	0	0	0
Leaf Collection Miles Vacuumed (LM)	0	0	0

Traffic Operation Division (TOD)

Key Performance Indicator	July	August	September
Signals (PM)	2	1	10
Traffic Signals On-Line	175	175	175
% of Single-Space meters in operation in 24 hrs	100%	100%	100%
% of Multi-Space meters in operation 24 hrs	100%	100%	100%
Parking Meter Repairs (SSM/MSM)	47	60	22
% of Flashing Signals Responded to w/in 24hrs.	100%	100%	100%
Pavement Markings Installed (LF)	2500	2500	2000
Pavement Markings Refurbished (LF)	1200	1500	1500
Sign Installations (new)	45	40	40
Sign Replace/Repair	45	40	40
Sign Fabrication	90	80	80

Resource Recovery (RR)

Key Performance Indicator	July	August	September
City Diversion Rate	-	-	-
Residential Trash Tonnage	1349	1548	1263
Residential Recycling Tonnage	551	550	566
City Recycling Drop-off Center Tonnage	57	67	56
Yard Waste Tonnage	127	174	188
Monthly Recycling Rebates \$	\$23.49	\$23.20	\$20
Refuse Complaints	25	15	14
Recycling Complaints	4	4	4
Metal Pick-up	5	6	6
Super Can Delivery	1	7	1
Super Can Repair	0	0	0

Where are the most SRs coming from in the City?

Refuse Missed Collections

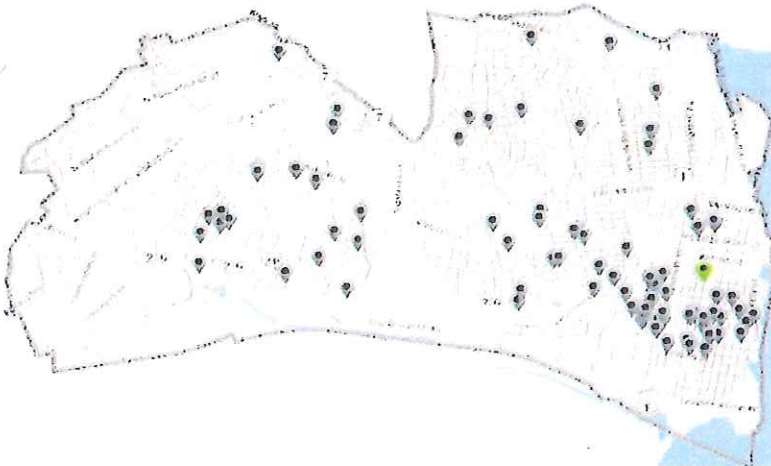


Traffic Signs

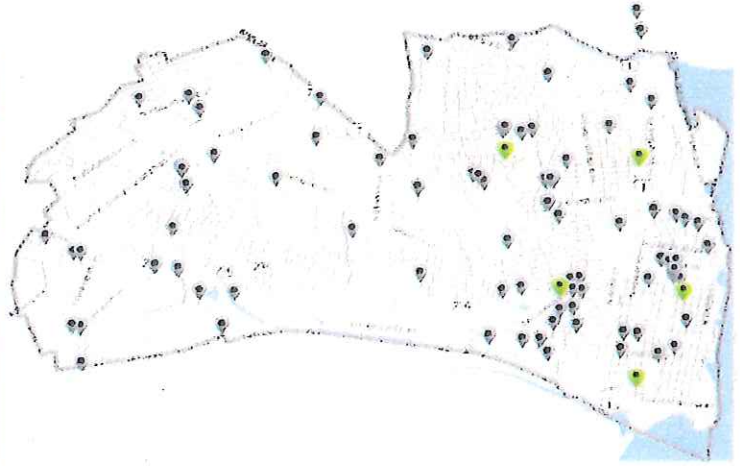


Where are the most SRs coming from in the City?

Sidewalk Repair Requests



Pothole Repair Requests



Data contained in this report is from a GIS-Centric Asset Management system (Cityworks) and other manual datasets. This data represents the areas of the City with the most concentrated requests for services for Sidewalk (Brick & Concrete) Repair, Pothole Repair, Refuse Missed Collection, and Traffic Sign Requests. Most of these requests have been analyzed and inspected. Points highlighted in green represent more than one request made for the same service.